

August 2016

Summer 2016, No.3

Latest Investigation Summaries

- ✓ Were the Contractual Obligations Met by the Federal Organization?
- ✓ Mandatory Security Requirements Questioned.



Still not sure what we do? Check out our video:



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We Want to Hear From You!

The Office of the Procurement Ombudsman (OPO) relies heavily on the thoughts, concerns, issues and feedback of suppliers on their experience of doing, or trying to do, business with the federal government.

This information helps us determine topics for our Procurement Practice Reviews. These reviews allow us to examine the procurement practices of federal organizations and to make recommendations to strengthen the fairness, openness and transparency of the federal procurement system.

We also use our Annual Report to bring the feedback we receive from suppliers to the attention of Canada's decision-makers. Our ability to highlight supplier issues in the Annual Report and to ensure our Procurement Practice Reviews examine issues that are relevant to suppliers are dependent on obtaining feedback from suppliers like you. Have we convinced you about the importance of your thoughts and feedback?

So, what does OPO do to obtain your thoughts and feedback?

- **Town Halls** – We host town halls throughout Canada to educate suppliers about the Office's services. More importantly, OPO representatives provide suppliers with the opportunity to share their experiences regarding contracting with the federal government.
- **Online Town Halls** – Can't make it to a town hall? No worries. You can join one of our online town halls from the convenience of your workplace or home.
- **Kiosks** – OPO representatives tend kiosks at a variety of tradeshow, conferences, and exhibitions to meet with you directly and hear your thoughts, concerns, issues, and feedback on federal contracting.

Interested in attending a town hall or speaking face-to-face with OPO representatives? See our [Events Calendar](#) for a list of upcoming events.

Can't make it to one of our events? Don't let that stop you:

- **Share your thoughts** – [This portal](#) will allow you to share your views with OPO regarding federal contracting. It also provides you with the option to do so anonymously.
- **Send us an email** – If you have a question in need of answering, have a concern you want to raise, or have a complaint to file, email us at opo-boa@opo-boa.gc.ca.
- **Give us a call** – Dedicated OPO staff are waiting by the phones to hear from you. Have questions? Not sure what your next step should be? Give us a call at **1-866-734-5169**.

We want to give suppliers like you a variety of options to share your thoughts on federal contracting. This will help us in achieving our mission of promoting fairness, openness and transparency in the Canadian federal procurement system.

[Contact](#) the Office of the Procurement Ombudsman today.

OPO – *We're Here to Help!*